

# CLAIRE PHILIPPIDES

## PROFESSIONAL SUMMARY

Graduate of the University of Glasgow with a degree in psychology and extensive hands-on research experience. Completed a UX/UI design bootcamp, gaining expertise in user-centered design, usability testing, and front-end development. Skilled in creating intuitive, accessible user experiences.

## EDUCATION

**University of Utah, 2024**  
UX/UI Design Boot Camp

**University of Glasgow, 2021**  
Bachelor of Arts in Psychology with a concentration in clinical health.


## CERTIFICATIONS

### SHRM-CP

Issued Feb, 2024

## CONTACT

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 clairephilippides

 clairephilippides.com

## SKILLS

- Experienced in conducting qualitative and quantitative research, data analysis, and writing academic studies
- Skilled in conveying complex scientific research to diverse audiences
- Practiced wireframing, prototyping, and iterative design.
- Experienced in journey mapping, personas, storytelling, and usability testing.
- Proficient in responsive web design with a focus on accessibility.
- Figma, Miro, HTML, CSS, R (statistical computing, data visualization), Canva

## WORK EXPERIENCE

### USANA Health Sciences

#### TEAM LEAD - EMPLOYEE PARTNERS, JANUARY 2025 - PRESENT

- Promoted to team lead of employee partners (generalists)
- Conduct structured new hire interviews to gather qualitative insights on onboarding experiences, identify pain points, and improve employee engagement
- Analyze employee feedback trends to uncover patterns in employee experience
- Currently using user-centered design to enhance and improve company intranet homepage

#### BENEFIT SPECIALIST, SEPTEMBER 2023 - JANUARY 2025

- Promoted to Benefit Specialist role
- Analyzed and streamlined internal processes to improve employee benefits experience, reducing open enrollment mistakes by 20%
- Reduced departmental overhead by reducing benefits questions through effective communication
- Developed user-friendly communications and educational materials, simplifying benefits-related information for employees.
- Designed and implemented inclusive communication strategies, including QR codes, Spanish-language materials, and face-to-face outreach, increasing access and engagement for employees with limited computer access.

#### HR ADMINISTRATOR, AUGUST 2022 - SEPTEMBER 2023

- Assisted with onboarding new hires
- Facilitated employee listening sessions to gather feedback and improve the employee experience
- Reduced company liability by conducting an I-9 audit, ensuring compliance with immigration regulations.

- Provided data-driven recommendations to optimize internal communication systems and experience for employees across departments.

## **Mathnasium**

### **LEAD INSTRUCTOR, JUNE 2022 - AUGUST 2022**

- Promoted to lead instructor
- Led, coached, and worked collaboratively with team members to deliver individualized instruction in a group setting
- Instructed students of various math skill levels
- Communicated student progress with parents and guardians

### **INSTRUCTOR, MAY 2019 -JUNE 2022**

- Explained and illustrated various mathematical concepts to enhance students' understanding
- Instructed students of various math skill levels
- Assisted the owner and center director in maintaining a productive learning environment

## **Canyons School District, K-12 Substitute Teacher**

### **AUGUST 2021 - AUGUST 2022**

- Certified and trained substitute teacher
- Carried out lessons and activities based on substitute lesson plans
- Maintained classroom discipline to ensure a high degree of student focus on lessons